

ANNUAL REPORT 2018



Cowichan Hospice Didn't Take Me for Granted

uring the last days of Marijke's life, my thoughts could best be described as comfortably chaotic. While I experienced a myriad of thoughts, images and memories of her life, I was able to continue to be a functioning human being. I managed to maintain my composure. No one seemed to notice the pain, isolation and fear that I was

going through. How could they know? Men are not supposed to show their pain or wear their emotions on their sleeve, right? I don't think I even realized the pain I was in.

The focus was on my wife, not on me—as it should be. But Cowichan Hospice noticed. They knew and understood what I was going through and the pain I was in.

With their patience, compassion and understanding of my wife's sickness. Hospice could grasp the turmoil I was in.

They knew and understood our needs well before I did.

"Nobody really thinks about the surviving spouse,"

a friend said, "yet they and their family members are in crisis too." At that particular time Marijke could function satisfactorily, so the idea of hospice was anathema to her. To her 'hospice' meant death and she wasn't ready to accept that. Nevertheless she encouraged me to seek help.

As Marijke began to fail rapidly, Cowichan Hospice welcomed me and offered their services with no questions asked. I was encouraged to attend one-on-one sessions with one of their volunteers—someone who understood what I was going through given that they had experienced the same thing. Marijke agreed to meet Shelley, the Palliative Services Coordinator, and they had a nice chat. Afterwards, I saw a renewed sense of peace in her demeanour.

Marijke died December 8th, 2017, in the Cowichan District Hospital. The room was sterile and not at all like home, but she was well taken care of. For me that was the bottom line. My two boys and I were there to her very last breath of life. Her death did not hit home with us right away and I was back at Cowichan Hospice within a week or so, seeking the support and understanding that I needed.

Cowichan Hospice saved my life. I still grieve my wife's passing, but I have renewed hope and confidence that I can move on without prejudice or guilt. That is a wonderful feeling. I have been able to navigate through the highs and lows of the grieving process with their help. I will forever be grateful for the compassion and assistance they afforded me. In this instance they were my life's coach.

Sincerely,

John Morrison Mill Bay

THE PATH TO HEALING

The purpose of the grief groups at Cowichan Hospice is to provide a safe, non-judgmental environment where members can share thoughts and feelings they may not be able share with anyone else. It's also an opportunity to connect with others who have had similar experiences.

As facilitators we provide psycho-educational material and coping tools for discussion within groups. Most participants join grief groups from three to six months after the death of a loved one, though for some, it may be as long as a year or more.

Lisa de Lusignan, Bereavement Services Coordinator

Nine months after my husband's passing,

I decided I needed someone outside of the family to talk to. From my first meeting, I knew I had made a good decision. I have been able to work through not only my grief, but who I am as a person, moving on with my life.

Dianne Fletcher, Cowichan Hospice client

Bob died two and a half years ago now,

and though my time in the grief group has come to an end, I connected with people in that group and we are now good friends. We talk at least once a week, and if one of us is having a particularly dark time we know that we can pick up the phone and call each other.

I do still attend the walking group which is great, it gets me out and gets me walking, connecting with people ... some I've known a while, others who are new to hospice. I come for wellness treatments from time to time when I really need it.

Cowichan Hospice is my safety net. On the really hard days I know to draw upon the coping skills that I learned in the grief group.

I know that, if I need it, I can go back for more support. Cowichan Hospice literally saved my life. It is a haven, a sanctuary, and I am so thankful to have come here."

Barbara Curren, Cowichan Hospice client



OUR VOLUNTEERS

Right from training, being a part of Hospice is a real eye-opener.



Being at Hospice is nourishing, inclusive, welcoming, full of good-humoured people and amazing opportunities to be supportive and receive support.

Jim, a palliative client at the hospital,
looks forward to
Cowichan Hospice
volunteers coming to talk with him about his life,
his late wife and his fears.



Volunteer Training

Following basic training, volunteers attend six Advanced Training sessions each year.

In preparation for the opening of Cowichan Hospice House, we have added a two-day Palliative Training session for volunteers who wish to augment their existing skills.

2018 Service Awards

For long and dedicated service to our Cowichan Community:

VOLUNTEERS REPORTED APPROXIMATELY

12,060

HOURS OF SERVICE IN 2018 valued at \$20 per hour for a total of

\$241,200

10-YEAR PINS

Dedie Tyson
Dee Pope
Helen Kanski
Kirk Smith
Judith Schweers

5-YEAR PINS

Dot Johnstone Marg Tames Susan Brookbank Marie Currie Lorraine McDonald

To all our board, task force, client volunteers and everyone who makes life rich and interesting, many thanks.

Cornelia Wicki, Volunteer Programs Coordinator

WELCOME NEW VOLUNTEERS!



YOUR GENEROSITY MADE A DIFFERENCE IN OUR COMMUNITY

people in the Cowichan Region were served by one or more programs from Cowichan Hospice in 2018

GRIEF **SUPPORT** PALLIATIVE CARE

PALLIATIVE **SUPPORT**

343 234 **2**6

WHERE YOUR SUPPORT IS HELPING



- 72 Chemainus
- 84 Cobble Hill
- 26 Cowichan Bay
- **25** Crofton
- 481 Duncan
- 130 Ladysmith
- 50 Lake Cowichan

- 4 Malahat
- 39 Mill Bay
- 4 Saltair
- **39** Shawnigan Lake
- 3 Thetis Island
- 9 Youbou
- 20 Out of area

Advance Care Planning Workshops

are hosted by Cowichan Hospice at no charge, throughout the year.

WE WELCOMED

ACP PARTICIPANTS IN 2018!



Comfort Kits

are available at Cowichan Hospice for children who are grieving a loss.

Depending on the age of the child, each kit contains items such as knit blankets. slippers, colouring books, journals and stuffies.

> We are indebted to generous groups in our community for their loving and personal contributions to Comfort Kits.

Caring through the Palliative Journey - Shelley Kuecks. Palliative Coordinator

Because of the generosity and support of our community, Cowichan Hospice is able to support individuals and families at any stage in their journey as they face the end of life. Last year, we saw 234 palliative clients and their families, either in their homes, in hospital, or at the hospice office.

I remember a client sharing with me how life had changed since he and his wife learned she had a life-threatening illness. When my wife was first diagnosed, they said she had three to six months to live. We went into panic mode: we made sure our wills were up-to-date, talked to our kids and friends and spent a lot of time doing as many of the things we could that we wanted to do. That was over a year ago. Things changed quickly; some drugs worked well for a while and then didn't, then things seemed to plateau and then worsen again.

Sometimes we wonder if we shouldn't have told everyone so early, but we were scared and didn't know what would happen. We still don't, really. We don't know if we should be talking about living or dying, making plans for the future or just for today.

- Cowichan Hospice client

Many families experiencing a sense of ambiguity around dying don't reach out for hospice support. I have heard things like, "...my husband can still get out of bed, isn't hospice for the last few weeks of life?" or, "There have to be people worse off than me who need the support."

At any stage in the palliative journey, Cowichan Hospice is here to help. While a loved one may not need a high level of medical intervention, it is never too soon to receive other types of support.

How Whole-Person Hospice Care Can Help:

Emotional

"Our hospice volunteer comes to see us at home weekly and gives us a chance to talk about what has been changing and how we feel about what's happening. Somehow having another person in the room changes how we talk and we have both learned things we didn't know the other person was feeling."

Practical

"Hospice was really helpful when we first started this journey because we had no idea what community resources were available to us. I was diagnosed with my illness just before we moved here and we hadn't found a new doctor yet. We felt much less alone after learning about the supports we would be connected to."

Spiritual

"I have found it very difficult talking to my family about my thoughts. It makes them sad to see me struggling and I don't want to burden them with the questions I have. I find it comforting that I can talk to my hospice person and they can help me explore my fears. It was during one of our talks that I realized part of my fears about dying came from watching my grandmother die years ago. Being able to talk about it all these years later really changed something for me and I feel a lot more peaceful now."

COWICHAN HOSPICE HOUSE UPDATE

was a year of great progress toward opening the doors of Cowichan Hospice House, scheduled to be complete and accepting patients in late 2020.

So many individuals stepped up in different ways, including the community's contributions to the amazing fundraising efforts of the Purica Foundation and the Cowichan District Hospital Foundation and the hard work of the Chemainus, Ladysmith, and other hospital auxiliaries.

We are so grateful to you who have made gifts, and to the diligent and determined volunteers of the Hospice House Task Force who are working long and hard to make this facility a reality.

We are almost there!



To be built linked to Cairnsmore Place, Cowichan Hospice House will offer:

Expert pain and symptom management

Emotional, practical and spiritual support from Cowichan Hospice staff and volunteers

Bright and open patient rooms with a place for those who wish to sleep near their loved one

Beautiful, accessible gardens

Hydrotherapy bath for deep comfort

Special places for children and youth

Fully-equipped family kitchen and living room

TIME LINE OF COWICHAN HOSPICE HOUSE TO DATE

JUNE 2014

Island Health commits to providing staff, operations and maintenance of seven hospice beds in the Cowichan Region

MARCH 2017

Cowichan
Hospice
enters into a
memorandum of
understanding
to develop
Cowichan
Hospice House
with Island
Health

JANUARY 2018

Architect is selected, development of schematic design begins

MARCH 2018

Cowichan Valley Regional Hospital District commits to providing 60% of funding to build and furnish Cowichan Hospice House, to a maximum of \$5.22M

AUGUST - DECEMBER 2018

Cowichan Hospice announces a \$10M fundraising goal; meaningful personal gifts range from \$10 to \$114,000

DECEMBER 2018

Construction manager is selected, fundraising continues

MAY 2019 and forward

We're almost there! With your continued support, together we will break ground for Cowichan Hospice House in the fall of 2019!

3122 Gibbins Road will remain the Cowichan Hospice Palliative Support and Bereavement Care Centre,

from which staff and trained volunteers will continue to provide support and information to people through serious illness and grief, anywhere in the community.

Open your **Heart** to Cowichan Hospice House.

Donate today.



Thank You for sustaining hospice care with your gifts in 2018.

\$100,000+

Anonymous

Chemainus Health Care Auxiliary Ladvsmith Health Care Auxiliary Purica Foundation

\$50.000-\$99.999

Jennifer and Raymond Wheeler Annie and Jan GrootWassink

\$25,000-\$49,999

Yvonne Hayden Sassy Lion Thrift Store

\$10,000-\$24,999

Nancy Buan Beverley Angus Maria Fernau

\$5,000-\$9,999

Cary Corbeil

\$1,000-\$4,999

Jennifer Ferguson Diane DeWolfe Donald Macgregor Nancy Bright Leora Nugent Jo Bodard Nels Olson Heather Brennan Jill Waterfall Joan Armstrong **Amy Holness** Laura Brizzi Kevin and Dana Corbett Janice Creed Iris Pasareno Denvse and Ronald Watt David and Petronella Schuh David and Caroline Milne Daphne Moldown Dr. Jonathon Hamilton-Irving and Dr. Fiona Liston

Rotary Club of South Cowichan

Crofton Seniors Society

Sheila Hilton Johnson Red Door Thrift Store

\$500-\$999

Anonymous Anonymous **Anonymous Anonymous** Tony and Jean Turner Erdmann and Judith Knaack Daphne Jackson Susan Beaubier Margaret (Peg) Cox Robert Calnan Elaine Paull Pamela Willis Deborah Willis Sally Richards Emory Judy and Don Holmes Terri Bishop Donnalee Holwerda and Mitchell Fagan Louisa Dyck Irene I.M. Culver Allan Mikalishen Sharon and Michael Moss Robert Perkins **Duncan Christian** Reformed Church Pete Klassen Lou Skiber Len Manuel Judith Belton Dorothy and Roy Sturgess Royal Canadian Legion #134 Malahat District Deborah Green Cynthia McLachlan

Arvind Kumar and Saroj Sund

Megan O'Hara

Dr. Ron Smith

Sheron Chrysler

Mill Bay Garden Club

Anonymous Michelle Redfern Peggy (Margaret) Simpson Doug Olson Carol Swann Sheila and Richard Yaremko John and Glynis Ballard Dr. Susan Barr Alan and Anne Cutler Frances Montgomery Marlene Haves Margaret and Graham Budd Mary Ann Deacon Tom and Ardith Sadd Robert Stimpson Dr. Rob and Leslie Liston John Bradbury Stewart Forrest Rebecca Revnolds Pam and George DuTemple Grea Taylor **Humphrey Stead** Lyn and Jim Wisnia Leela Heyward Kirsty Maxwell David MacLeod William McDonald Judith Johnson James McBride Deborah Irvine Arina McLean Laurie Paterlini Glenys Lister Diane and David Pope Corrine Bell W.E. Dumont Terry Arnason Susan Else Peggy McLennan

Jim Ganley Jim Barker

E. Roy and Marian Laird Catherine Larrivee

Bonnie Cooper

Jamie Gratton Frances Milne

and Robyn Gerland

Gudrun Weinstein Patricia Bovne

Joan and David Wakelin

Dianne and Larry Whetstone

Vivian Birchall

Lynda and Ken Gregg Gabor G. Szamosi

Ann Mackenzie

Christa and Andrew Fox

Bill Ralstin

Kurt Kelly

Dr. and Mrs. P. Elphick Ruth and Cliff Leach

Peter and Debbie Sage

Pauline Truesdale

Nadine Whitelaw

Maureen Gold

Mary-Ann and Richard Bennett

Marion Csepe

Margaret Copithorne

Lynne Belfry

Lois Joyce Ken and Patricia Slade

Jochen and Diane Dous

Joanna Neilson

Joan Hayden-Luck

Ina Irwin Ian Murray

Helen Wicki-Nadler

Gretel Watts

Geoffrey Norris

Frank and Vera Wilson Crosbie and Helen Watler

Claire and Eugene Wessan Bev Harley

Ann Hamilton Kinsmen Club of

Lake Cowichan

Cowichan Spiritualist Church

\$200-\$499

Anonymous

Myrna Roy

Jim and Lois Cosh

To learn how you can support hospice care in Cowichan, visit cowichanhospice.org or call 250-701-4242

A SPECIAL THANKS TO THE PURICA FOUNDATION

for hosting their annual galas in support of Cowichan Hospice House and raising \$265,000 since 2017!

Contributions in support of Cowichan Hospice House through the Cowichan District Hospital Foundation Community Matching Campaign

Thank you also to those who gave anonymously

\$100,000+

Andrew and Christa Fox

\$50,000-\$99,999

Hylton McAlister and Angela Atkins

\$25,000 - \$49,999

Purica Foundation

\$10,000 - \$24,999

Dr. Valorie Masuda and Mr. Alan Moore Robert Hutchins and Susan McDonald Joanne Bodard Daphne Robinson and Jan Lofstrand Donald Loewen and Louise Neveu Donald McClintock Stuart Underhill Family Laura Ferreira

\$5000 - \$9999

Dr. Susan Barr and Dr. Peter Postuk Dr. Mark Sanders Dr. Teresa Elliott Dr. Simon-Pierre Glaude and Dr. Jamie Pighin Dr. Tony Turner Nimrod Levy Willie and Alessandra Pewarchuk Dr. Jean-Maire and Lisa Wilson Vanessa Rocchio Luc Beaudet Dr. Deon Human E. Roy and Marian Laird

\$1000 - \$4999

Dr. Ryan Gallagher
Dr. Patricia Seymour
Lauren and Harwood Reimer
Juliette Eberhard
Dr. Marina Sapozhnikov
Kim and Wendy Grymaloski
Zoe Pullan
Bryan Bass
Robert Decker
Quw'utsun General Surgeons
Dr. Alexander Moll
and Juliette Eberhard

Tom and Cecille Boughner Marta Potts Dr. Tom Rimmer Rov and Fave Gilbert Cathrine Coulter and Jim Doucet Dr. Maggie Watt Charles Knitsch Dr. Len Rov Sharon and Michael Moss Carol Kay Paul Terlien Gibson Pierce Richard and Jacqueline Martinson Dr. Donna Wachowich Dr. Fiona Liston and

Dr. Jonathan Hamilton-Irving

\$500 - \$999

Arthur Allan

Barbara Ready George Seymour William and Ursula Verstraete Doug Peters T. Burke-Gaffnev Marg Budd Marlene Haves Nancy Bright Pudge and Germit Bawa Gloria Ganter Janet Turner George and Gladys Baird Dr. Joan Stelling Leroy and Marian Van Wieren Jacobus Zwaan Iris Mennie Bruce Wilkinson Edward and Lea Langkamer Margaret Densmore Isabel Rimmer and John Yarnold Dr. Lorna Cutt Cindv Liboiron Greg and Sue Candy Pamela Westhaver Doug and Suzanne Perkins Dr. Gerald Philippson Margaret Cox Jerome and Catherine Engler

UP TO \$500

Toby Riley

Carla Bortoletto Douglas Campbell Suzanne Lemay Vivian Birchall Paul and Ulla Cloutier

Warren Lange Peter Holmes First Memorial Funeral Services Islav Brand D.H. and D.R. Joyner Jean Willow Dennis and Yvonne Cochrane Jean and Jacquie Marsh Dianne Fletcher Fyvie Weeks Elizabeth and Wilfred Beaton Irene Cates Lon Wood Denny Wagg Elizabeth Roberts and Gayle Fifield Harold and Shirely Bell Dan Graham Alan and Frances Corrigall Marie Empey Heidi Herold Margaret Adam Bernard and Margaret May Michael Keller Gordon and Mary Thomas Alana Geist Jesse Takhar Jean Crowder John Archer Robert Weston Maryam Wexler Chervl Cameron and Dr. Sheldon Spier Marie Appleby Jack and Barbara Peake Roxanne and Blair Caldwell Christine Gillespie Alan and Anne Cutler Richard and Ellan Neva Steve Housser Debbie McLeod Richard and Barbara Grimes Donald and Novart Woolford Vivian Birchall June Hayes Jan Huggan Helen Nation Mary Tastad G.W. Stewart Basil and Olive McAneeley Bernard Weber Shirley Cunnin Carrie Goode Karen Davis Eveline Berkey William and Ursula Verstraete Marvin Wouters Jean Aten

Pierre Noiseux Francine Tournier Iris Gadd Nola Hendrie Renate Weigel Robert McCormick Lynn Pammett Debbie Tustin Wendy Fetchko Michelle McKay Eugene and Joan Navitka Peggy and Mel Massey Elizabeth Gutensohn John and Ann Bray Janet and Jeff Doskotch Constance Sweeney Theo and Theresia Witteveen Alison Mitchell Delia Wellwood Laura Fisher Claire and Eugene Wessan Ronald and Catherine Awai Gail Hassell Nelmar Bekkema Barbara Davidson Robert and Susan Stitt Barbara Bertagnolli Kenneth Swain Vieslaw Szalanski Parker and Virginia MacCarthy Ralph Powell Blaire Paterson Elsie Jorgensen George and Roma Croy Leslie Badham Chris Beckett Knights of Columbus Janice Lockwood Katrina Mills Martha and Kenneth Thibideau Patricia Smith Ward and Teri Hodgins John and Norma Neil Wayward Read Michael Roper Alison Irwin Heather Johnstone Linda Osterlin Jennifer Williamson Ann Mendenhall Gordon and Gillian Nicholson Ian McFarland Marilee Greve Richard and Jean Addison Anne Marie McDonell Jacquelin Gordon Claire Burri Sheldon and Jackie Cleaves

ear Friends. It is a privilege for us to write this letter and reflect on the work that your support made possible in 2018. As you have read in the previous pages, the positive impact of Cowichan Hospice on the lives of

Gretchen Hartley. Executive people in our community is a testament to your generosity and to the effectiveness and reach of volunteers and program staff.

Jamie Goodman.

Board President From its grassroots origins through today, Cowichan Hospice has stayed true to its mission and values. We strive to meet emerging community needs, including keeping pace Even as Cowichan Hospice House is built and begins to serve patients with your support, we will continue to strengthen and expand outreach to people being cared for at home. at Hospice House and in the hospital. We thank you as a supporter of Cowichan Hospice for having the long-term vision to partner in our shared belief that appropriate care for the dying and support for their

families are critical to the ongoing health and

with the needs of our aging population. The

ratio of seniors to caregivers in Cowichan is

increasing at a worrying rate, much higher than the average across B.C., and we are

planning accordingly and expanding our

capacity to serve this changing demographic.

well-being of our community.

With your support, we commit to maintaining the health, stability and values of Cowichan Hospice and its role in our community. We are inspired by the courage of our clients and their families who trust us to serve them in difficult times. Thank you for making this care possible.

Our Vision: Compassionate, person-centered, end-of-life and bereavement care available to anyone, anywhere in the Cowichan region.

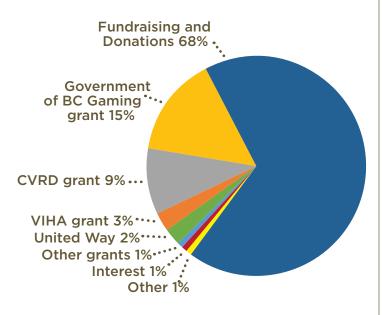
Our Values: Compassion • Respect • Integrity Collaboration . Honouring Life



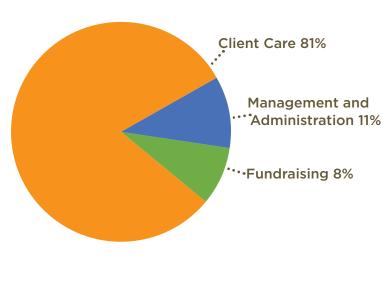
2018 FINANCIALS

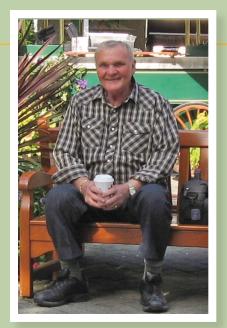
Balance Sheet		Operating Fund 2018		Capital Fund 2018		Hospice House Fund 2018		Total 2018		Total 2017	
	Current Assets	<u>\$</u>	498,692	\$	218,348	\$1,	040,651	\$	1,757,691	\$1	,034,311
	Current Liabilities	\$	323,590			\$ 1	,040,651	\$	1,364,241	\$	657,527
	Net Assets	\$	175,102	\$	218,348			\$	393,450	\$	376,784
	Liabilities & Net Assets	<u>\$</u>	498,692	\$	218,348	\$1,	040,651	\$	1,757,691	\$	1,034,311
Income Statement											
	Revenues	\$	433,756			\$	195,121	\$	628,877	\$	542,467
	Expenses	\$	412,824	\$	6,085	\$	195,121	\$	614,030	\$	450,825
	Excess Revenue over Expenses	\$	20,932	\$	(6,985)			\$	14,847	\$	91,642





OPERATING EXPENSES





We are very grateful for Helmut and Gisela's vision and generosity, and the vital part they have played

A GIFT OF A LIFETIME

Helmut Eckhardt held a vision for a hospice house in our community. He would be so happy to see his vision becoming a reality.

Helmut worked hard all of his life, loved his bride Gisela and his family, and enjoyed life to the fullest. His sometimes gruff exterior belied a caring heart. Many times he stepped in to give a hand when it was needed, from fixing neighbours' cars to lending a down payment when a single mom who worked with him couldn't get a mortgage.

A technical genius, Helmut designed and manufactured springs used in the Canadarm, in the antennae of the CN tower, in hydro-electric generating plants, and in a delicate little spring used in in vitro fertilization.

A Rotarian for more than 30 years, both in Ontario and, after retirement, in South Cowichan, Helmut was awarded the "Century of Service Award" and he was a charter member of the Paul Harris Club.

In 2000, the South Cowichan Rotary helped Cowichan Hospice buy the 3122 Gibbins Road building; Helmut was instrumental in helping make this happen.

In 2014, when the news first came that there would be operational dollars from Island Health for a hospice house in Cowichan, a bus-load of excited folks headed up to visit Comox Hospice at the Views. Helmut and Gisela were on that bus, and Helmut's interest continued for the rest of his life.

In 2016, when Helmut learned that he had lung cancer he made the decision to leave a generous legacy gift in his will that would contribute to building the new hospice house. Helmut died on April 12, 2017, surrounded by his family.

To learn how you can leave a legacy gift, visit cowichanhospice.org

Open your Heart to Hospice.





3122 Gibbins Road • Duncan BC V9L 1G2 • 250-701-4242 • 1-888-701-4242 cowichanhospice.org • frontdesk@cowichanhospice.org

Cowichan Valley Hospice Society • Charity BN/Registration number: 11887 8388 RR0001





